

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Timothy W. Giralдин, et al.
Title: QUEUE MANAGEMENT SYSTEM
AND METHOD
Appl. No.: 10/717,052
Filing Date: November 18, 2003
Examiner: Bangachon, William L.
Art Unit: 2612
Confirmation No.: 7452

REPLY AND AMENDMENT

Mail Stop AMENDMENT
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

In response to the Office Action of February 20, 2007, please amend the above-identified application as follows:

Amendments to the Specification begin on page 2 of this paper.

Amendments to the Claims begin on page 4 of this paper.

Remarks/Arguments begin on page 12 of this paper.